

PURCHASER

Name:	_____	Adress:	_____
Tel:	_____		_____
Mobil:	_____		_____
Fax:	_____		_____
E-Mail:	_____		_____

Request and order form for technical service as

☐ on-site☐ remote

Does a service and maintenance contract exist

☐ Yes☐ No

Pos.	Piece	Description / Facilities	piece in €	Total in €
1	Request (fill in handwritten)	_____ _____		
2	HOTLINE AND REMOTE SUPPORT For our telefon Hotline / Remote Support we will charge per support case 95,- € and 28,- € for each intervall of 10 minutes starting with the 11th minute of support.			
3	ON-SITE SUPPORT			
3a	Technician	Engineer		
	working hour	84,- €	working hour	118,- €
	travel time	67,- €	travel time	94,- €
3b	The travel expenses include the travel time and cost of 0,78€ per kilometer for the car or will be charged as a flat fee			
3c	Accommodation (if required) will be invoiced with 88,-€ / per Night, except the hotel provide free accommodation.			

Payment: Immediately with Invoice

The warranty period for repairs is 6 month ex works. All prices are in Euros and subject to VAT and are valid ex warehouse or ex works, plus packaging, freight, commissioning, installation, material and spare parts.

Services executed beyond our regular work times shall be invoiced by us with surcharge. Monday till Friday after 5 o'clock pm 25%, Saturday 100% and Sunday and Public Holidays 200%.

Please return the filled in Request by e-mail service@messerschmitt.com or Fax **+49 (911) 91 999 22**

Nürnberg the

Place, Date

Order nbr.

Complete Name (in block capitals)